

Crewkerne Health Centre Patient Forum

Crewkerne Health Centre, Middle Path, Crewkerne, TA18 8BX



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Terms of Reference

- To contribute to Practice decision making and challenge the Practice constructively if necessary. The group will give patients a voice in the organisation of their care.
- To facilitate good relations between the Practice and patients by communicating patients' experience, interests and concerns and by providing feedback to the Practice on current procedures and any proposed new developments.
- To help maintain good relations and communications between the Practice, the local community and other bodies.
- To explore ideas identified from patient surveys.
- To be a forum for ideas on health promotion and self-care.
- To evaluate and review the effectiveness of the Forum at each Annual General Meeting. These Terms of Reference may be reviewed according to emerging needs.
- Members of the Forum make a commitment to respect Practice and patients' confidentiality at all times.
- Influence the provision of local secondary health and social care and act as patient representatives when appropriate.
- Liaise with other PPGs and share best practice and good ideas from elsewhere which might enhance the wellbeing of patients and/or staff.